

# Protect Yourself From the Unexpected

Repair	Today's Average Cost Without JayPlus*	Projected Average Cost In 3 Years Without JayPlus**
Roof-Mounted A/C	\$800	\$860
Alternator	\$860	\$925
Automatic Transmission	\$2,750	\$2,956
Awning System	\$1,500	\$1,613
Brakes	\$741	\$797
Drive Axle	\$3,527	\$3,792
Engine A/C Compressor	\$975	\$1,048
Engine Diesel	\$9,538	\$10,253
Engine Gas	\$6,205	\$6,670
Frame	\$1,200	\$1,290
Fresh Water Pipes	\$325	\$349
Fuel Pump	\$800	\$860
Generator	\$725	\$779
Heater Core	\$685	\$736
L.P. Gas System	\$150	\$161
Power Steps	\$350	\$376
Refrigerator	\$1,350	\$1,451
Slide Out System	\$650	\$699
Water Heater	\$850	\$914
Waste System	\$442	\$475

\*Repair cost estimates based on Protective's internal data in adjusting claims. (2007)

\*\*Based on 2.5% inflation per year.



An RVDA endorsed product or service is one that has been extensively evaluated by the RVDA to assure quality, dependability and overall value. RVDA and the RVDA Education Foundation receive compensation from a Protective company for business generated by RV dealers.

For more information, please contact:



For inquiries please contact:  
2345 Waukegan Road, Suite 210  
Bannockburn, IL 60015

Claims: 888.756.5529

Emergency Road Side Assistance, Concierge Services  
and Tire & Wheel Assistance: 866.815.5207

All other inquiries: 800.323.5771

The JayPlus service agreement programs are administered by a Protective company and backed by Lyndon Property Insurance Company, a Protective company, in all states except New York. In New York this product is backed by Old Republic Insurance Company. In Florida, the JayPlus service agreement programs are administered by The Advantage Warranty Corporation, contact information above. Florida License # 60071

To receive more information about Protective please visit our website at:

[www.protective.com/dealerservices](http://www.protective.com/dealerservices)

**Protective**  
Doing the right thing is smart business®

XRMBH-J (5/08)

**JayPlus™**  
THE JAYCO® COMPETITIVE ADVANTAGE



## Extended Protection for New and Used Motor Homes

## Protect your motor home with a JayPlus service agreement.



Extend the length of coverage for mechanical breakdown repairs beyond the manufacturer's warranty with a JayPlus service agreement. You

can also increase the resale value on your motor home since the agreement is easily transferable. The JayPlus service agreement program will provide exceptional service and efficient claims handling.

## Types of Coverage:

### Platinum

Includes Standard components and Optional Packages and:

- Provides a greater level of protection compared to listed component coverage.
- Exclusionary coverage: every component is covered unless it is specifically excluded.
- Covers items such as gauges, switches, satellite systems, assistive devices (i.e. wheelchair/cart lifts); plasma screen TV's; and Aqua-Hot heating systems, just to name a few.

(Does not include Optional Tire & Wheel Program)

### Standard

Includes Deluxe Powertrain components and:

- Additional listed component coverage for brake systems; electrical; electronic high tech; chassis frame; auxiliary powerplant/powersteps; water heater; waste system, fresh water system; air conditioning/ventilation; range oven; L.P. gas system; heating system; and refrigerator.

### Deluxe Powertrain

Includes Powertrain components:

- Additional listed component protection for suspension; steering; air conditioning; heating and cooling; and fuel delivery.

### Powertrain

- Basic listed component coverage for the engine, transmission/transfer case, drive axle and seals and gaskets associated with covered components.

### Coach Component Coverage

- Includes the following component groups: seals and gaskets, auxiliary powerplant/powersteps, water heater, waste systems, fresh water system, air conditioning/ventilation, range and oven, L.P. gas system, heating system, and refrigerator.

## Additional Benefits\*:

Coverage for the following benefits begins on the date you purchase your service agreement due to a covered mechanical breakdown. Deductibles do not apply to benefit amounts.

- Towing/Road Service (Sign & Drive)** - Up to \$500 per occurrence is provided. All benefits are extended to the Towed Vehicle. Please see your coverage booklet for details. Emergency Road Service Includes:
  - Jump Start
  - Spare Replacement
  - Fuel Delivery
  - Lock-Out Service

- Concierge Service Benefits** - Available 24 hours per day / 7 days a week.
  - Concierge Services
  - Service Assistance Options
  - RV Technical Assistance Service

- Service Calls** - Up to \$100 per occurrence.

- Substitute Transportation** - Provides rental car reimbursement for covered repairs up to \$75 per day, maximum \$600 (8 days). Details are identified in the coverage booklet.

- Travel Expenses** - Up to \$200 per day for meals and lodging, maximum \$1,600 (8 days). Coverage details are identified in the coverage booklet.

- Food Spoilage** - Up to \$100 per occurrence.

- Fuel/L.P. Gas Replacement** - Up to \$100 per occurrence.

- Manufacturer's Deductible** - Up to \$100 per occurrence.

- Deductible Reduction** - \$25 deductible reduction if Motor Home is returned to selling dealer for repairs.

- Transferable Coverage** - All the benefits and coverage of your service agreement are transferable to a private subsequent owner. (subject to qualification and transfer fees)

- Repair Services** - Repairs can be performed by the dealer who sold you the extended service agreement or at most authorized repair facilities in the United States and Canada.

- Customer I.D. Cards** - You will receive two wallet-size I.D. cards within 60 days after the purchase of your service agreement.

- 24 / 7 / 365 Claim Assistance** - You will have access to a claims specialist 24 hours a day, 7 days a week, 365 days a year to provide you with claims assistance should a covered mechanical breakdown occur.

## Optional Program\* 28. Tire & Wheel Coverage

Provides coverage for the unexpected costs caused by road hazards such as potholes, nails, jagged metals, etc. The following items are covered if caused by a road hazard:

- Flat Tire Repair
- Tire Replacement
- Wheels (Rims) Repair & Replacement
- Mounting & Balancing
- Valve Stems
- Taxes\*\*

**No Deductible - No Pro-rata**

\*Certain additional benefits may not be available in some states due to state law restrictions. See your coverage booklet for exact terms, coverage and exclusions.  
\*\*You will be reimbursed for the cost of local and state taxes, as directed by state agencies.



# Motor Home Component Coverage

# Optional Coverage Packages & Platinum Coverage

## Powertrain Coverage

### 1. Engine

All internally lubricated parts, including: pistons, pins, and rings; all pulleys; camshaft, followers, and cam bearings; connecting rods and bearings; crankshaft and main bearing; dipstick and tube; eccentric shaft; engine head(s) and engine block if damaged by the failure of an internally lubricated part; engine mounts and cushions; engine torque strut, flywheel (flexplate) and flywheel ring gear; harmonic balancer; intake and exhaust manifolds; oil pan; oil pump; push rods, valves, springs, guides, seats, and lifters; rocker arms, shafts, and bushings; timing cover; timing gear, chain, belt tensioners, and retainers; vacuum pump; valve cover(s); and water pump. Diesel Engine Components: All covered engine parts described above, (except wear and tear and contamination), fuel injection pump and fuel heater. Turbo Charger Components: All internally lubricated parts within the turbo charger housing. Turbo charger housing is covered if damaged due to the failure of internally lubricated part.

### 2. Transmission/Transfer Case

All internally lubricated parts contained within the transmission case; cooler and cooler lines; filler tube and dipstick; internal linkage; mounts; oil pan; torque converter; transfer case; transmission and transfer case if damaged by the failure of an internally lubricated part; transmission park brake assembly; and vacuum modulator.

### 3. Drive Axle

All internally lubricated parts contained within the differential housing; axle shafts, constant velocity joints; bearing; differential housing; final drive housing if damaged by the failure of an internally lubricated part; four-wheel drive hubs & bearings; retainers; transaxle housing; and universal joints, drive shafts, hub bearings; supports.

### 4. Seals & Gaskets

All seals, gaskets, and sealing boots are covered for all covered components of your service agreement.

## Deluxe Powertrain Coverage

All component groups listed above, in addition to the following component groups 5-9.

### 5. Suspension

Bushings; coil and leaf springs; kingpins and bushings; leveling system compressor; lines and bags; rubberized suspension components; strut bar and bushings; struts (excluding replaceable cartridges), steering knuckles; stabilizer shaft, linkage, and bushings; shafts; spindle supports; torsion bars; upper and lower ball joints; upper and lower control arms; and wheel bearings.

### 6. Steering

All internally lubricated parts contained within the steering gear box and gear box housing; control valve and cylinder; cooler and cooler lines; drag links; idler arms; main and intermediate shafts; pitman arm; power cylinder; power steering pump; rack and pinion gear; steering column shafts and couplings; steering gear box and gear box housing if damaged by the failure of an internally lubricated part, and tie rods and tie rod ends.

### 7. Air Conditioning

Accumulator; blower motor; clutch; clutch coils; clutch pulley; compressor; condenser; ducts; evaporator; high/low cutoff switches; idler pulley and bearing; orifice tube; POA valve; power module; pressure cycling switch; P.C. Board(s); receiver-dryer; and temperature control programmer.

### 8. Heating/Cooling

Bearings and bushings; coolant recovery unit; electric block heater; fan; fan clutch; fan motor and controller module; fan shroud; heater core; heater ducts and cabins, including impeller shaft; radiator; and water pump.

### 9. Fuel

Auxiliary tank switch; carburetors; fuel distributor; fuel injection pump; fuel injectors; fuel pump; fuel tanks; and metal fuel lines.

## Standard Coverage

All component groups listed in section A and B, in addition to the following component groups 10-22.

### 10. Brakes

Backing plates; clips, springs, and retainers; combination valves; compensating valve; disc calipers; drums; hydraulic lines and fittings; master cylinder; power assist booster and pump; power brake cylinder; rear actuators; self-adjusters; parking brake linkage and cables; and wheel cylinders. Air Brake Components: compensating valve; compressor, diaphragms, treadle, disk caliper; and slack adjusters.

### 11. Electrical

Alternator; back-up alarm; coils and electronic engine timing control unit and sensors; cruise control transducer, engagement switch, and servo; dashboard clock; distributor; dual battery paralleling switch; gauges; manually-operated switches; power antenna and motors; power door locks; relays; seat motors; solenoid; starter; turn signal switch; voltage regulator; window/mirror motors and controls; wiper motors; and wiring harness.

### 12. Electronic High Tech

Electronic anti-detonation sensors and controller; electronic anti-lock brake system (ABS); electronic ignition module; electronic mixture control unit and sensors; fuel injection sensors, control module, and injectors; P.C. Board(s); and relays.

### 13. Chassis Frame

All components of the Chassis Frame.

### 14. Auxiliary Powerplant/Power Steps

All internally lubricated parts of the powerplant engine; gauges; generator electrical components; head and/or cylinder block if damaged by the failure of an internally lubricated part; hydraulic door; interior monitor/control panel; inverter; P.C. Board(s); power converter; Power Steps; Powerstep system. Note: note: coverage is only available for power step systems which are factory installed or factory approved dealer-installed. starter; switches; and voltage regulator.

### 15. Water Heater

Burner assembly; electronic ignition assembly; fittings and connections; gas valve; heating element(s); P.C. Board(s); switches; tank; thermostat; thermocouple; and wiring harness.

### 16. Waste System

Fittings and connections; gate valves; holding tanks; shower; sink(s); and toilet.

### 17. Fresh Water System

Compressor; faucets; fittings and connections; water lines; water pump; water tank; and traps.

### 18. Air Conditioning/Ventilation

Accumulator; blower motor; capacitors; compressor; condenser; ducts and control panel; electronic module; evaporator; expansion valve; heat strips; heat pump; P.C. Board(s); pressure cycling switch; receiver dryer; relays; reversing valve; switches; thermostat; and ventilation fans.

### 19. Range/Oven

Burner assembly; burner valves; L.P. fittings and connections; microwave oven; P.C. Board(s); power hood; thermostat; and thermocouple.

### 20. L.P. Gas

Fittings and shut-off system; gas lines; mounting brackets; pig tails; regulators; and valves and gauges.

### 21. Heating

Blower motor; burner assembly; furnace igniter; gas valve; heat pump; heat strips; L.P. fittings and connections; P.C. Board(s); reversing valve; thermocouple; and thermostat.

### 22. Refrigerator

Burner assembly; cooling unit; control panel; igniter; L.P. fittings and connections; P.C. Board(s); thermocouple; and thermostat.

Optional coverage packages only apply if you have paid the dealer an optional package surcharge (unless platinum coverage is selected) and the coverage is indicated on the Registration Page of your service agreement.

### 23. Deluxe Components

Alarm sensors; awning mechanism (excluding cover); carbon monoxide/smoke detector; central locking system; central vacuum cleaner system; compass; dishwasher; electrical outlets; electronic/remotentrance; external barbecue; freezer; garbage disposal; glove box door hinges and lock; hood and door hinges; hood latches and springs; door handles; horn and horn switches; ice maker; interior/exterior light fixtures (excluding bulbs); kitchen center, if factory installed or if dealer installed and meets all manufacturer specifications; power seat system; rear monitor system; seat tracks shift lever; spot light system; steering assembly; thermometer; thermostat; tilt/telescoping; trash compactor; and washer/dryer (excluding belts and hoses).

### 24. Leveling Jack System

Coach Leveling Jack System, all components of the Coach Leveling Jack System are covered by this agreement. note: coverage is only available for leveling jack systems which are factory installed or factory approved dealer installed; electrical, hydraulic, and mechanical.

### 25. Slide-Out Room(s)

Mechanical, electrical, hydraulic; Slide Out Room Extension System(s), Raised Roof Extension System, all components of the slide out room(s) and raised roof extension system are covered by this Agreement.

### 26. Audio/Video

Antenna motor(s); rear stereo system (excluding speakers); TV (27" or less); and VCR/VCP.

## 27. Platinum Coverage

Platinum coverage protects all components except those identified in the coverage booklet as excluded. This means that all component groups (1-22) and all optional packages (23-26) are covered. The following is a list of many of the other covered components:

A/C components; A/C hoses; A/C/H valve, dash control, reversing valve; accelerator rod, linkage and springs; Adaptive Cruise Control; adaptive lighting systems; adjustable foot pedals (gas and brake); air brake dryers and other air brake components; air horns; air to air turbo intercoolers; assistive devices; automatic traction control; automatic winterize systems; auxiliary power breakers and wiring harness (New units only); auxiliary rear heater fan control and fan motor and metal blade, manifold hose assembly; awning hardware; awning motor; awning wind sensor; back-up alarm (factory installed); battery isolator disconnect switch relay; blind spot camera/detector; body mounts; Bowden cable; brake clips and retainers, brake calipers, brake pedal rod and linkage; "By Wire" Systems; CD changer (factory installed); ceiling fan (motor only); chassis add-on frame (structure supports); cigarette lighter; circuit

breakers; clock 110V (not in VCR); coffee maker (factory installed); compartment freezers; complete Aqua-Hot heating system; complete Morrye suspension system; control panel for inverter; converter inverter complete (except fuses); cooling fan temperature switch; dash control cables; dash radio system; data ports; delay relay; diesel powered gen set's fuel system; door chimes (factory installed); dual cassette player (factory installed); DVD player (factory installed); electric window regulators; electrical boxes wiring; electric fireplace; electric steering; electrical wiring in coach; emergency brake lever; engine block heater; engine oil coolers; entrance floor motor; external entertainment system; external freshwater systems; external power heated mirrors; fiberglass tub; freezer; fresh water pressure tank; front door locks; fuel filler tube and neck (for leaks and cracks only); fuel pressure regulator; fuel sending unit; furnace limit switch; fuse panel (except fuses); generator fuel pump/carburetor; generator hour meter and remote switch; heater cores; heating and cooling and air conditioning (dash and roof) metal hoses, metal coupling and fitting, capacitors; impellers, orifice, blower wheel (metal only) gas valve, limit, and sail switch, door (metal only), idler pulley/holding tank sensors; hood/compartment pneumatic supports; hot water dispenser (metal only),water lines and fitting (metal only), drain valves and manifold tube (metal only), valve stop, fill valve bleeder valve, sending unit (metal only), lines (metal only), on/off valve (metal only); hot water heater pop-off valve; intercom (factory installed); interior (coach) dash gauges; steering wheel; all automatic electrical switches; jake brakes; lavatory bowl; L.P. fireplace, burner assembly, gas valve; L.P. gas tanks and connections; lighting control panel; lumbar motor in power seat; Majic Beds; metal ash tray; metal roof horn and blocks; monitor panel and harness power; mirror control and switches, preheated exterior mirror motors; mud flaps; navigational systems (factory installed); night vision and infrared thermal imaging; No Fuss flush system; OEM Electronic Key FOBs; outside shower system (metal only); oven burner; oven hood and fan (metal only); park brakes (located on the back of the transmission); phone jacks and power cord; Plasma/LCD TV (factory installed); power seat motor, computer and control; power steering hoses; range safety valve, orifice, springs (worn and broken); range manifold assembly, gas regulator, valves; range bi-fold cover (metal only), range igniter, heating element, fan and pole motor; rear garage door system; refrigerator 110 volt heat element; refrigerator and icemaker door seals, exterior door (broken metal only), gas cut-off valve, re-igniter, solenoid valve assembly, thermostats, water valve, ice maker (metal only); refrigerator doors; reverse osmosis water system; roof TV antenna and head, manual or automated rotators, mercury switch; elevating gear (metal only); interior metal crank metal worm gear, guide bars and rollers; safe; lane departure warning system; heads up display; satellite radio; satellite system; security systems (factory installed); shore cord retractor shower stall; shower pan; shower head; slide tray arm; sleep number beds; solar cells; solar panels; speedo cables; sub floor and basement compartment gas connections; suspension shackles; swing hitch; telematic systems; tire pressure monitor; transmission computer controllers; transmission external shift actuator; turn signal flasher; TV antenna; TV, any size; two piece shower enclosures; water heater orifice, DSI, control valve, re-igniter, pressure relief valve; water purifier (metal only); weather center (factory installed); Web TV (factory installed); wheel hubs; windshield wiper arms; wiper control module; wiper/washer motor; wiper linkage; wiper motor linkage.

See your coverage booklet for exact terms, coverages and exclusions.

# Protect Yourself From the Unexpected

Repair	Today's Average Cost Without JayPlus*	Projected Average Cost In 3 Years Without JayPlus**
Roof-Mounted A/C	\$800	\$860
Awning System	\$1,500	\$1,613
Brakes	\$470	\$505
Frame	\$1,200	\$1,290
Fresh Water Pipes	\$325	\$349
Generator	\$725	\$779
L.P. Gas System	\$150	\$161
Power Steps	\$350	\$376
Refrigerator	\$1,350	\$1,451
Slide Out System	\$650	\$699
Water Heater	\$850	\$914
Waste System	\$442	\$475

\*Repair cost estimates based on Protective's internal data in adjusting claims. (2007)

\*\*Based on 2.5% inflation per year.



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Doing the right thing is smart business.®

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**JayPlus™**  
THE JAYCO® COMPETITIVE ADVANTAGE



## Extended Protection for New and Used Towables

## Protect your towable with a JayPlus service agreement.



Extend the length of coverage for mechanical breakdown repairs beyond the manufacturer's warranty with the JayPlus service agreement. You can also increase

the resale value on your towable since the agreement is easily transferable. The JayPlus service agreement program will provide exceptional service and efficient claims handling.

## Types of Coverage:

Service agreement programs for new and used travel trailers, 5th wheels, slide-in campers, pop-up campers, tent trailers, live-in horse trailers, park models and trailer only.

### Platinum

Includes Standard components and Optional Packages and:

- Provides a greater level of protection compared to listed component coverages.

- Exclusionary coverage: every component is covered unless it is specifically excluded.

- Covers items such as gauges, switches, satellite systems, assistive devices (i.e. wheelchair/cart lifts); plasma screen TVs; and Aqua-Hot heating systems, just to name a few.

(Does not include Optional Tire & Wheel Program)

### Standard

Includes Trailer Only components and:

- Additional listed component coverage for water heater; waste system; fresh water; air conditioning/ventilation; range/oven; L.P. gas system; heating system; and refrigerator.

### Trailer Only

- Basic listed component coverage for the chassis frame, auxiliary powerplant/power steps, suspension, brake system and seals and gaskets associated with covered components.

## Additional Benefits\*:

Coverage for the following benefits begins on the date you purchase your service agreement. Deductibles do not apply to benefit amounts.

**Towing / Road Service (Sign & Drive)**  
Provides reimbursement for Towing up to \$500 per occurrence. All benefits are extended to the Tow Vehicle. Please see your coverage booklet for details. Emergency Road Service provides reimbursement for up to \$300 per occurrence. Emergency Road Service Includes:

- Jump Start
- Spare Replacement
- Fuel Delivery
- Lock-Out Service

**Concierge Service Benefits** - Available 24 hours per day / 7 days a week.

- Concierge Services
- RV Technical Assistance Service
- Service Assistance Options

**Service Calls** - Up to \$100 per occurrence.

**Travel Expenses** - Up to \$200 per day for meals and lodging, maximum \$1,000 (5 days).

**Food Spoilage** - Up to \$100 per occurrence.

**Fuel / L.P. Gas Replacement** - Up to \$100 per occurrence.

**Manufacturer's Deductible** - Up to \$100 per occurrence.

**Deductible Reduction** - \$25 deductible reduction if Towable is returned to selling dealer for repairs.

**Transferable Coverage** - All the benefits and coverages of your service agreement are fully transferable to a private subsequent owner. (subject to qualification and transfer fees)

**Repair Services** - Repairs can be performed by the dealer who sold you the service agreement or at most authorized repair facilities in the United States and Canada.

**Customer I.D. Cards** - You will receive two wallet-size I.D. cards within 60 days after the purchase of your service agreement.

**24 / 7 / 365 Claim Assistance** - You will have access to a claims specialist 24 hours a day, 7 days a week, 365 days a year to provide you with claims assistance should a covered mechanical breakdown occur.

## Optional Program\* 19. Tire & Wheel Coverage

Provides coverage for the unexpected costs caused by road hazards such as potholes, nails, jagged metals, etc. The following items are covered if caused by a road hazard:

- Flat Tire Repair
- Tire Replacement
- Wheels (Rims) Repair & Replacement
- Mounting & Balancing
- Valve Stems
- Taxes\*\*

**No Deductible - No Pro-rata**

\*Certain additional benefits may not be available in some states due to state law restrictions. See your coverage booklet for exact terms, coverage and exclusions.

\*\*You will be reimbursed for the cost of local and state taxes, as directed by state agencies.



# Towable Component Coverage

## Trailer Only Coverage

### 1. Chassis Frame

All components in the lift crank system (For Pop-Up Campers); brackets; coupler; hubs; jack; spring hangers; welds; wheelbase frame landing gear; and winch stand.

### 2. Auxiliary Powerplant/Power Steps

All internally lubricated parts of the powerplant engine; gauges; generator electrical components; head and/or cylinder block if damaged by the failure of an internally lubricated part; hydraulic door; interior monitor/control panel; inverter; P.C. Board(s); Power Step System: coverage is only available for power step systems which are factory installed or factory approved dealer installed; power converter; starter; switches; and voltage regulator.

### 3. Suspension

Actuators; coil and leaf springs; rubberized suspension components; spindles, axle shafts; and wheel bearings.

### 4. Brake System

Backing plates; drums; hydraulic or electrical brake actuators; and master cylinder.

### 5. Seals & Gaskets

Seals, gaskets and sealing boots except as listed in the Excluded Component section of this Agreement.

## Standard Coverage

All component groups listed above, in addition to the following component groups 6-13.

### 6. Water Heater

Burner assembly; control panel; electronic ignition assembly; fittings and connections; gas valve; heating elements; P.C. Board(s); switches; tank; thermocouple; thermostat; and wiring harness.

### 7. Waste System

Fittings and connections; gate valves; holding tanks; shower; sink(s); and toilet.

### 8. Fresh Water System

Compressor; faucets; fittings and connections; traps; water lines; water pump; and water tank.

### 9. Air Conditioning/Ventilation

Accumulator; blower motor; capacitors; compressor; condenser; control panel and P.C. Board(s); ducts; electronic module; evaporator; expansion valve; heat strips; heat pump; pressure cycling switch; receiver dryer; relays; switches; thermostat; and ventilation fans.

### 10. Range & Oven

Burner assembly; burner valves; L.P. fittings and connections; microwave oven; P.C. Board(s); power hood; thermocouple; and thermostat.

### 11. L.P. Gas System

Fittings and shut-off system; gas lines; mounting brackets; pig tails; regulators; and valves and gauges.

### 12. Heating System

Blower motor; burner assembly; furnace ignitor; gas valve; heat pumps; heat strips; L.P. fittings and connections; P.C. Board(s); thermocouple; and thermostat.

### 13. Refrigerator

Burner assembly; cooling unit; igniter; L.P. fittings and connections; P.C. Board(s); thermocouple; and thermostat.

# Optional Coverage Packages

Optional coverage packages only apply if you have paid the dealer an optional package surcharge (unless platinum coverage is selected) and the coverage is indicated on the Registration Page of your agreement. The covered components listed below are covered by your service agreement.

### 14. Deluxe Components

Deluxe Component Package: alarm sensors; awning mechanism (excluding cover); carbon monoxide/smoke detector; central locking system; central vacuum cleaner system; compass; dishwasher; door handles and lock; door hinges; electrical outlets; electronic/remote entrance; external barbecue; freezer; garbage disposal; ice maker; interior/exterior light fixtures (excluding bulbs); kitchen center; rear monitor system; spot light system; thermometer; trash compactor; and washer/dryer (excluding belts and hoses).

### 15. Leveling Jack System

Coach Leveling Jack System. All components of the Coach Leveling Jack System are covered by this Agreement. note: coverage is only available for leveling jack systems which are factory installed or factory approved dealer installed; electrical, hydraulic, mechanical.

### 16. Slide-Out Room(s)

mechanical, electrical, hydraulic; Slide Out Room Extension System(s), Raised Roof Extension System, all components of the slide out room(s) and raised roof extension system are covered by this Agreement.

### 17. Audio/Video

antenna motors; rear stereo system (excluding speakers); TV (27" or less); and VCR/VCP.

# Platinum Coverage

## 18. Platinum Coverage

Platinum coverage protects all components except those identified in the coverage booklet as excluded. This means that all component groups (1-13) and all optional packages (14-17) are covered. The following is a list of many of the other covered components:

A/C components; assistive devices; automatic electrical switches and electrical connections; automatic winterize systems; auxiliary power breakers and wiring harness (New units only); awning hardware; awning motor; awning wind sensor; back-up alarm (factory installed); body mounts; CD changer (factory installed); ceiling fans (factory installed) (motor only); cigarette lighter; circuit breakers; clock 110V (not in VCR); coffee maker (factory installed); compartment freezers; compartment pneumatic supports; complete Aqua-Hot heating system; complete Morryde suspension system; control panel for inverter; converter/inverter complete (except fuses); cooling fan temperature switch; data ports; delay relay; diesel powered gen set's fuel system; dual cassette player (factory installed); DVD player (factory installed); electric fireplace; electrical boxes, wiring, electrical wiring in coach; entrance floor motor; external entertainment system; external freshwater system; fresh water pressure tank; fiberglass tub, freezer, refrigerator and icemaker door seals, exterior door (broken metal only), gas cut-off valve, re-ignitor, solenoid valve assembly, thermostats, water valve, ice maker (metal only), monitor panel and harness; front door locks; fuel filler tube and neck (for leaks and cracks only); furnace limit switch; generator fuel pump/carburetor; generator hour meter and remote switch; guidebars and rollers; heating and cooling and air conditioning (roof) metal hoses, metal couplings and fittings, capacitors, impellers, damper, cable-arm, overload switches, heat element assembly, gas valve, limit and sail switch, door (metal only), all automatic electrical switches; holding tank sensors; hot water heater pop-off valve; horn, solenoids, electrical hoses; hydraulic valves and blocks; intercom (factory installed); jake brakes; lavatory bowl; L.P. fireplace, burner assembly, gas valve L.P. gas tanks and connections; lighting control panel; metal spotlight; metal ash tray; metal worm gear; mud flaps; navigational system (factory installed); No Fuss flush system, OEM electronic key FOBS; oven burner, oven hood and fan (metal only); phone jacks; Plasma/LCD TV (factory installed); power cord; range safety valve, range igniter, heating element, fan and pole motor, orifice, springs, (worn and broken), range manifold assembly, gas

regulator, valves and range bi-fold cover (metal only), refrigerator 110 volt heat element; rear garage door system; reverse osmosis water system; roof horn system, roof TV antenna and head, manual or automated rotators, mercury switch, elevating gear (metal only), interior metal crank; safe; satellite radio; satellite system; security systems (factory installed); shore cord retractor; shower head, shower pan, shower stall, outside shower system (metal only); slide tray arm; sleep number beds; solar cells; solar panels; sub floor and basement compartment gas struts (worn or weak), suspension shackles; swing hitch; tire pressure monitor; TV (any size); TV antenna (factory installed); two-piece shower enclosures; water heater orifice, DSI, control valve, re-ignitor, pressure relief valve; water purifier (metal only), hot water dispenser (metal only), water lines and fittings (metal only), drain valves and manifold tube (metal only), lines (metal only), on/off valve (metal only); weather center (factory installed); and Web TV (factory installed).



See your coverage booklet for exact terms, coverages and exclusions.

# OPTIONAL TIRE & WHEEL PROGRAM

The Tire & Wheel Program provides coverage for the unexpected costs caused by road hazards such as potholes, nails, jagged metals, etc.

These repairs can be expensive, so why not be prepared for the serious damage the road can cause to your vehicle's tires and wheels?

## OPTIONAL TIRE & WHEEL COVERAGE

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### FLAT TIRES

You will be reimbursed for the charges incurred to repair a flat tire caused by a road hazard. This benefit is extended to the Tow Vehicle or Towed Vehicle.

### TIRE REPLACEMENT

You will be reimbursed for the costs incurred to replace a tire if your tire becomes unrepairable due to a road hazard. This benefit is extended to the Tow Vehicle or Towed Vehicle.

### WHEELS (RIMS)

You will be reimbursed for the repair or replacement of wheels rendered unserviceable due to a road hazard. This benefit is extended to the Tow Vehicle or Towed Vehicle.

### MOUNTING AND BALANCING

You will be reimbursed for the cost of mounting, balancing and valve stems.

### TAXES

You will be reimbursed for the cost of local and state taxes, as directed by state agencies.



# CONCIERGE SERVICES

## CONCIERGE SERVICE BENEFITS

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### CONCIERGE SERVICES

Service includes the following:

- ATM & Business Locators
- Car Rental / Hotel / Restaurant Reservations
- Rental Car Return
- Guaranteed Hotel Check-In
- Flight / Hotel Rebooking - During An Emergency
- Missed Connections Coordination
- Emergency Return Travel Arrangements
- Turn-By-Turn Driving Directions
- Traffic Reports, Restaurant / RV Campground Referrals
- RV Storage Facility Locators
- RV Personal Delivery Service
- Prescription Delivery
- Wireless Device Assistance
- Historical Site & Pet Care Locators
- Golf Course Tee Time Reservations / Referrals
- Ticket Coordination (Theater / Music / Sports)
- Local Activities Calendar

### RV TECHNICAL ASSISTANCE

Technical diagnosis and instruction from a team of RVIA / ASE / Master Certified Technicians. This service provides first level assistance with basic troubleshooting and common operational issues. It addresses concerns such as power problems, various appliance issues, slide out room retraction or extension and much more.

### SERVICE ASSISTANCE OPTIONS

Call to obtain assistance with dealer / repair facility locator services.

**All the benefits  
above are available  
24 hours a day  
7 days a week.**